

BSNL clarifications on EOI for Live Webcast Service

Sr. No	BSNL Clause	Vendor Query	Clarification from BSNL
1)	4(b)xi- Dry run should be done one day prior to event or as required.	Do we need to bring all equipment and manpower (i.e. camera setup, video mixer, webcast encoders, etc.) for one day prior dry run? Usually, one day prior only internet testing is done. All equipment are brought on event day itself.	Normally, Dry run shall be done one day prior to event.
2)	4(b)xv- The service provider would make its own arrangement for installation of various equipment & manpower required for webcasting.	Does this mean service provider will need to bring its own tables and chairs at event venue for setup? Also what about required permissions or team and equipment for installation of setup at the venue?	Service provider is only responsible for technical equipment required for webcasting.
3)	5) BSNL Responsibility: BSNL shall only be responsible for providing the following infrastructure for conducting the event:	Few things are missing, which we feel should be provided by BSNL: 1) Projection video output (to integrate presentation and AV into webcast video) 2) Logos, and other material as required which needs to be incorporated in webcast. 3) Space for webcast setup along with permissions and gate passes as required.	Clause is self-explanatory. Service provider is only responsible for technical equipment required for webcasting.
4)	5(ii) Internet connectivity of required bandwidth.	Ideally there should be 2 wired lines of 4 mbps dedicated lines. One as primary and one as backup.	Clause is self-explanatory
5)	a) 11(a) Penalty will be charged (imposed) proportionately on the percentage of total event hours by which the webcast is delayed/interrupted as detailed below. (i) If event webcast is delayed/ interrupted upto 20% of total event duration hours than penalty amounting to 40% of event cost will be imposed. (ii) If event webcast is delayed/ interrupted from 20% to 50% of total event duration hours than penalty amounting to 60% of event cost will be imposed. (iii) If event webcast is delayed/ interrupted beyond 50% of total event duration hours than penalty amounting to total event cost will be imposed.	Service provider should not be responsible for any delays/ interruptions due to any reason other than service provider's scope (i.e. event setup and platform). Any performance issue due to internet lines provided by BSNL, access to venue, power supply issue, issues on website on which iframe code is embedded, etc. service provider should not be penalized for the same.	Clause is self-explanatory. However, the Service Provider is only responsible for failure of their equipment or delay of webcasting on their part.
6)	Terms and condition of agreement 10.1.3 Any claim of any infringement of any intellectual property right or any other right of any third party or of law by M/s----- as attributable to the Party's role in the services herein;	Should be applicable only related to technical services provided by service provider. Though any breach due to content of the event should not be service providers responsibility.	Service Provider is responsible for technical solution / application / services required for webcasting.
7)	10.1.4 Any claim made by any third party arising out of the use of the services and arising in connection with interruptions or degradations of service caused	How and what kind of third party be able to make any claims in connection with interruptions or degradations of services? As the services are provided directly to	Service Provider is responsible for technical solution / application / services required

		BSNL by service provider. Hence, service provider should not be answerable to any third party.	for webcasting as per terms & conditions.
8)	<p>3. Eligibility Conditions.</p> <p>(i)The applicant company shall be a corporate entity duly incorporated in India under the Indian companies Act, 1956 or under Indian Companies Act 2013.</p> <p>(ii)The applicant company should not have been barred, blacklisted or banned from having business dealing with/by any of the Government Agency.</p>	There is no provision of participation by a Proprietorship firm.	No change in Eligibility condition.
9)		There is no provision of participation by a MSME.	No change in Eligibility condition.